

September 18, 2020

UPDATE

To the staff, Familyhome providers, individuals we support and their families,

Let me begin by again thanking the individuals receiving services, our staff, Familyhome providers, children and their families for your support during extremely difficult times. Your sacrifices are not to be taken lightly and together we have made a significant difference.

We are pleased that the Ontario Government has recently updated family visitation guidelines, allowing for significant increase in the ability of families to spend time together. Restrictions, while necessary, have been extremely difficult.

Bethesda has begun to resume some of our face-to-face services and supports during the month of September. Some of our Children's Services have started and we have reintroduced our Day Activities for those individuals living within the Familyhome program. In addition, our Administrative staff are coming into the office and soon our Adult Clinical staff will come in, all on a staggered basis.

Please note that all service resumptions will be implemented in a thoughtful, progressive manner, bearing in mind that the health and safety of you all is our most important consideration.

As we head into a new season, we are unsure of the ongoing impact COVID-19 will have on our ability to continue the opening process, and so we continue to ask for understanding and patience.

Respectfully,

Brian Davies

Chief Executive Officer

Bethesda