

December 23, 2020

## **UPDATE**

To the individuals we support, their families, and our community partners,

On December 21, the Premier of Ontario announced a Provincewide Shutdown, which will take effect on Saturday, December 26, for a minimum of 28 days in Southern Ontario. In response to this announcement, and with guidance from the Ministry of Children, Community and Social Services and Public Health, the modifications below will be implemented during the Provincewide Shutdown. As always, we will continuously be evaluating the provincial requirements to determine when it is appropriate to re-engage in face-to-face services.

## **DAY ACTIVITIES**

Day Activity programs will be suspended, after the usual Christmas closure, effective January 4, 2021.

## **RESPITE**

As previously directed and until further notice, Adult Respite continues to be suspended.

## **CHILDREN'S SERVICES**

In line with the provincial school closures, face-to-face services will be suspended. Program staff will contact families to discuss modified service options. Virtual services will be provided and enhanced during this time.

## **ADULT CLINICAL SERVICES**

Face-to-face services will be suspended until further notice. We will remain available to those receiving services via phone, email and videoconference.

## **VISITORS**

During this time, visitors will be reduced to those assigned as 'essential' only. As currently, essential visitors must pass active screening and comply with our Infection Prevention and

Control measures, including the proper use of face masks and face shields, which are provided by Bethesda. For further information, please click [here](#) to view our Family Visitation Guidance document.

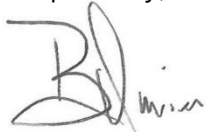
We encourage each of you to speak with your Bethesda contact on virtual ways to visit with your loved ones at this time.

### **ADMINISTRATIVE SERVICES**

All Administrative staff will be working from home, where possible.

We appreciate your patience as we continue to navigate this second wave of COVID-19 and the regulations being implemented. We will continue to provide updates as the situation progresses. If you have any questions, please continue to talk to your Bethesda contact for details on your personal services or let us know at [questions@bethesdaservices.com](mailto:questions@bethesdaservices.com).

Respectfully,

A handwritten signature in black ink, appearing to read 'Brian Davies', written over a faint, light-colored signature line.

Brian Davies  
Chief Executive Officer  
Bethesda